All previous issues are cancelled. V10

Training course terms and conditions are written in conjunction with general sale terms and conditions, which available to view at **safety-chair.com/terms**

- 1. In these terms and conditions SC International limited is called "the Company". "Customer" means the person, firm or company to whom the Company supplies Goods or services.
- 2. Any contract between the Company and the Customer here in after called "the Contract" shall be subject to these conditions and our general sale terms and conditions.
- 3. This Agreement represents the entire understanding relating to the subject matter hereof and prevails over any prior or contemporaneous, conflicting or additional communications. This Agreement can only be modified unless made by an express written agreement between the Company and Customer.
- 4. Upon receipt or acceptance of the training course the Company shall invoice the Customer.
- 5. All invoices must be paid in full on net monthly account terms by direct debit, cheque or bank transfer.
- 6. The Company shall carry out the training with reasonable skill and care and in accordance with good industry practice.
- 7. The Customer is expected to ensure their equipment is fit for purpose and able to be used within a training course.
- 8. The fee to attend a course must be paid in full before the date of the course.

SAFETY CHAIR

Experts in safe evacuation

- 9. The Company has the right to refuse the Customer entry to a course if the course fee is not paid before the date of the course.
- 10. The Customer must advise the company of a cancellation in writing. If a customer does not advise of a cancellation in writing before the date of the course, the full course fee will be payable. If a customer cancels a booking 14 calendar days or more before the date of the course, the fee will not be payable.
- 11. If a customer cancels a booking less than 14 calendar days before the date of the course,100% of the course fee will be payable.
- 12. If a Customer can no longer attend a course date, they can nominate another person/s to attend the same course date in their place. This will incur no charge. If a Customer can no longer attend, they can be transferred to another course at no extra cost if they advise 14 calendar days or more before the course date. If a delegate can no longer attend and they advise less than 14 calendar days before the course date, 100% of the course fee will be payable.
- 13. The Company has the right to cancel a course after acceptance of nominations. In this event the Company will reimburse in full any course fees paid and liability will be limited to the value of the course fees paid.
- 14. The Company may charge for additional site visits at their discretion, if Customers need further training.
- 15. The Company shall not be liable for any claims arising from the failure of the product.
- 16. In no event shall the company be liable for incidental or consequential damages or loss arising from or in any manner related to sales or use of any such equipment.
- 17. In the event that the Company commits a material breach of the contract, or passes a resolution to wind up its business, has a receiver (or an administrative receive) appointed over any of its assets or enters into administration, the Customer shall have the right to determine the Contract in writing to the company's last address without penalty and the company shall refund to the Customer any payments already made in advance under the Contract.
- 18. The Contract shall be governed by and construed in accordance with the laws of the United Kingdom.

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